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## HENRY EYE CLINIC

Dear Patients,

All of us at Henry Eye Clinic, would like to thank you all for your patience over the past 7 weeks, as many of you have had your appointments cancelled or rescheduled. As we start to resume operations on a more regular basis, we want to communicate some changes that will have to be made in order to offer you the best eyecare, in the safest possible manner for our patients and our staff. On May 11, 2020, we will be resuming regular business hours, but will not be seeing the same volume of patients per day as we have in the past. We currently have over 2000 patient appointments that have been cancelled over the past 7 weeks, and we will try our best to get those patients rescheduled in a timely manner. Patients with more urgent medical issues will be prioritized. As for our patients awaiting cataract surgery, we are working hard with our surgery center and the Arkansas Dept. of Health to restart these procedures. Currently, regulations outlined by the Arkansas Department of Health greatly limit the volume of elective surgery, but we hope these guidelines will change over the next several weeks allowing for more cases. We will work through our list of cancelled procedures, to reschedule these procedures as quickly, and safely as feasible.

The following changes will be made at our clinic to provide patients and staff appropriate social distancing.

- Our providers will be working variable days during the week, and you may not be seen by your usual doctor for the next few visits.
- Patients will be screened upon arrival to our clinic and will be asked to wear masks while in our clinic, in accordance with state regulations.
- To limit exposure to other patients, you will either be taken directly to an exam room or asked to wait in your vehicle until it is time to see your provider.
- Only the patient will be allowed in the exam room. This excludes minors who may have one legal guardian present.
- If a translator is needed and we cannot provide one on a particular day, a translator will be allowed to accompany the patient.

As always, Henry Eye Clinic is committed to providing the best eye care for our patients, while doing so as safely as possible under these unique and challenging circumstances.

