

FINANCIAL AGREEMENT

Thank you for allowing Henry Eye Clinic to assist you with your eye care needs. As a courtesy to you, we will bill your health insurance, we are not providers of any vision care and most insurances do not cover routine eye exams or regular vision screenings. If there are any changes in your insurance, please let us know immediately so we can submit your claim properly. We cannot accept responsibility for collecting on any insurance claim after 60 days or for managing a disputed claim. Insurance reimbursement is a contract between you, your employer and your insurance carrier. You are responsible for any charges, or portions of charges that your insurance does not pay. If you have health insurance coverage, you authorize direct payment from your insurance carrier to Henry Eye Clinic. You agree to pay your account at the time services are rendered or will make financial arrangements with our clinic for payment. If your account is delinquent, it will be sent to an outside collection agency. The parent who consents to treatment of a minor child is responsible for payment of the services rendered. Henry Eye Clinic will not be involved with separation or divorce disputes. There is a \$25.00 fee on all returned checks. You will be charged \$25.00 fee for not showing up for a scheduled appointment as well as not giving us 24 hour notice prior to any cancelation. The fee can be waived in cases of emergency or by the clinic manager.

What is a routine eye exam? A routine eye examination is an exam to make sure your eyes are healthy but you are not experiencing any particular problems with your eyes. If you simply need to get eyeglasses and/or contact lenses most insurances will not cover the eye exam. Unfortunately, these rules and restrictions are set by your insurance company and we must abide by them.

What is a Refraction? A refraction is an exam that is done to determine whether you are nearsighted, farsighted, have astigmatism and whether glasses are necessary or need to be changed. This is an essential part of any eye examination and it is very important, it identifies problems as well as helping determine why you are not seeing as well. The refraction is critical in helping determine how well you can see. Unfortunately, most medical insurances will not pay for a refraction, although it is a fundamental part of a comprehensive eye examination. With that being said, please make sure you review your insurance policy carefully as some companies may provide reimbursement for this service. However, either way, you will have to pay for this service on the day of your exam.

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